

QUALITY POLICY NDTest OÜ

The main objective of the policy is to ensure a high technical level of testing, to satisfy the customer's requirements in full scope, and to create conditions for confirming the technical competence of the non-destructive testing laboratory in accordance with the requirements of ISO 17025.

The main tasks in the field of quality are:

- compliance with the requirements of the National Accreditation Body to ensure maximum customer confidence in the laboratory's activities and recognition of its competence;
- ensuring the quality of the work performed in accordance with the requirements of the Laboratory Quality Manual and standards establishing requirements for testing object results (indications) and test methods;
- continuous improvement of the technical and organisational level of non-destructive testing and inspection;
- reliability, impartiality and independence of test and measurement results.

Ways to achieve the set objectives:

- compliance of the developed procedures with the requirements of ISO 17025;
- familiarisation of company personnel with all quality management system documents and compliance by personnel with established procedures when conducting tests;
- training and certification of qualified personnel who are competent in nondestructive testing and inspection, have the appropriate education, professional training, technical knowledge and experience;

- continuous professional development and periodic certification of laboratory specialists;
- participation of NDTest non-destructive testing laboratory specialists in interlaboratory comparative tests and conducting internal laboratory quality control of tests;
- assigning personal responsibility to laboratory specialists for ensuring impartiality in conducting tests and confidentiality of information on the results of tests conducted;
- compliance with safety requirements when conducting tests;
- ensuring proper maintenance of testing and measuring equipment;
- rational use of available technical, economic and organisational resources.

Director of NDTest OÜ _____ Dmitri Spodin